

ZUHAIR MERCHANT

merchantzuhair@gmail.com | Merchantzuhair.com | LinkedIn

EDUCATION

Lamar University, Beaumont, Texas

GPA: 3.74

Bachelor of Science, Computer Information Science

May 2024

Lamar Institute of Technology, Beaumont, Texas

GPA: 3.76

Associate of Arts

August 2021

WORK EXPERIENCE

NetBits Systems LLC, Beaumont, Texas

Summer IT Intern

May 2022- August 2023

- o Employee Data Project
 - Developed interactive projects and web forms for 100+ employees using C#, SQL Database, and Visual Studio.
 - Implemented features such as user authentication, data manipulation, and dynamic content generation.
 - Contributed to the enhancement of user experience through intuitive interfaces and responsive Design.
- o AWS Project
 - Automated Customer Support Chatbot Implementation using AWS Lex with 90% accuracy.
 - Developed voice recognition applications for hands-free operation using AWS Rekognition with over
 95% accuracy. Also reduced 70% manual input time for hands-free tasks
 - Trained 20 team members on AWS services and application usage.
 - Used AI for data analysis and insights generation.

SKILLS

- Amazon Web Services: <u>AWS Certified Cloud Practitioner</u>, Lambda, Rekognition, Translator, and Lex
- **Programming Languages**: Java, C#, HTML, CSS, JS, and Python
- Coursera Certificates: Customer Service Fundamentals, IBM Introduction to Cloud Computing.
- Google cloud skills boost: "Introduction to Generative AI" on Google cloud.
- Google IT Support Professional Certificate (5 course certificate) on Coursera
- LinkedIn Learning: C# Essential Training 1: Types and Control Flow.

ORGANIZATIONS & LEADERSHIP

Lamar University Ambassador

April 2022- May 2024

Lamar University Leadership Program

April 2022

Secretary for Blockchain Student Society (BSS)

August 2021-May 2024

• Creating awareness among students on campus about cryptocurrencies and creating a safe environment for knowledge about the crypto world

President at Indian Student Association (ISA)

August 2021-May 2024

Organizing events for Indian Students on campus

Member at Association of Computing Machinery (ACM)

August 2021-May 2024

HONORS & SCHOLARSHIPS

Senior of Significance

April 2023

President's List

August 2022 August 2019 - Present

Dean's List Phi Theta Kappa Honor Society

March 2021

Competitive Scholarship, Department of Computer Science, Lamar University

August 2021- May 2022

Crawford/Lewis Scholarship in Computer Science

March 2022-Present

Omicron Delta Kappa - President

August 2023